

Abans Global Limited

Privacy and Cookies Policy

(Updated in Dec 2024)

Abans Global Limited

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Abans Global Limited is Authorised and Regulated by the Financial Conduct Authority (FRN 580056) Reg in England and Wales under Company No 7225900

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Data Protection and Privacy Policy

Abans Global Limited ("AGL", "we", "us", "our") is committed to safeguarding the privacy and security of your personal data. This Privacy Policy explains how we collect, use, and protect your personal data when you interact with us, in compliance with the General Data Protection Regulation (GDPR) and other applicable laws.

1. Who We Are

Abans Global Limited is a financial services firm providing a range of trading and investment products and services. Abans Global is authorised and regulated by the Financial Conduct Authority with reference number: 950964. We are registered with the Information Commissioner's Office ("ICO"). We are registered in the United Kingdom and our registered office is located at 3rd Floor, 19 Gerrard Street, London. W1D 6JG.

2. What Data We Collect

We collect and process different types of personal data depending on your interaction with us. This may include:

- **Personal Identification Information:** Name, address, email address, phone number, date of birth, and other identifiers.
- **Financial Data:** Bank account information, payment details, transaction history, and credit history.
- **Professional Data:** Employment details, income information, and trading experience.
- **Technical Data:** IP address, browser type, device information, and website usage data collected through cookies.
- **Communication Data:** Records of communications with us, including emails, phone calls, and online chats.

We only collect only the data that is essential for carrying out the business of the company and authorized by law.

3. How is your data collected?

We use different methods to collect data from and about you, including through:

- **Direct interactions.** You (or someone acting on your behalf) may give us your personal data by providing business cards, filling in forms or by corresponding with us by post, phone, and email or otherwise.

- **Automated technologies or interactions.** As you interact with our website, we may automatically collect technical data such as IP address or browsing actions. We collect this data by using cookies.
- **Third parties or publicly available sources.** We may receive your personal data from various third parties including credit reference agencies; law enforcement and regulators; Internal Third Parties (refer to Glossary); introducing brokers and intermediaries.

4. How We Use Your Data

We use your personal data for the following purposes:

- **Service Delivery:** To manage your accounts, execute transactions, and provide investment and trading services.
- **Legal and Regulatory Compliance:** To fulfill our obligations under applicable laws, including anti-money laundering (AML) and know your customer (KYC) requirements.
- **Customer Support:** To respond to your inquiries, resolve issues, and improve our customer service.
- **Marketing:** To send you promotional materials and updates about our services, subject to your consent or preference.
- **Website Improvement:** To analyze website usage and improve the functionality and user experience of our digital platforms.
- **Security:** To protect our systems, prevent fraud, and ensure the security of our services.

5. Legal Basis for Processing

We process your personal data on the following legal bases:

- **Contractual Necessity:** Processing is necessary for the performance of a contract with you or to take steps at your request before entering into a contract.
- **Legal Obligation:** Processing is necessary to comply with our legal obligations.
- **Essential business purposes:** Processing is necessary for our legitimate business, such as improving our services, provided these interests do not override your rights and freedoms.
- **Consent:** Use of personal data for marketing purposes is made only with the consent of the users.

6. Sharing Your Data

We may share your personal data with the following third parties:

- **Service Providers:** Third-party service providers who assist us in delivering our services, such as IT support, payment processors, Legal, financial, and other professional advisors and compliance consultants. The sharing of personal data with third parties is made strictly for essential business reasons and functioning.
- **Regulatory Bodies:** Regulatory authorities, law enforcement agencies, and other governmental bodies as required by law or regulation.
- **Affiliates and Business Partners:** Other entities within our corporate group or partners with whom we collaborate. This is done only with the explicit consent of the client.
- **Others:** Any other parties with your consent or as permitted by law.

7. International Data Transfers

Your personal data may be transferred to and processed in countries outside the European Economic Area (EEA). We will ensure that such transfers comply with GDPR by implementing appropriate safeguards, such as standard contractual clauses or equivalent legal mechanisms.

8. Data Retention

We retain your personal data for as long as necessary to fulfill the purposes for which it was collected, or as required by law. Retention periods vary depending on the nature of the data and the purpose of processing.

9. Your Rights

Under GDPR, you have the following rights regarding your personal data:

- **Right to Access:** You can request a copy of the personal data we hold about you.
- **Right to Rectification:** You can request correction of inaccurate or incomplete data.
- **Right to Erasure:** You can request deletion of your data where it is no longer necessary for the purposes for which it was collected.
- **Right to Restrict Processing:** You can request that we limit the processing of your data under certain circumstances.
- **Right to Data Portability:** You can request the transfer of your data to another service provider.
- **Right to Object:** You can object to the processing of your data for direct marketing or other purposes based on our legitimate interests.
- **Right to Withdraw Consent:** You can withdraw your consent to processing where we rely on your consent as the legal basis for processing.

To exercise any of these rights, please contact us using the details provided in the "Contact Us" section below.

10. Data Security

We are committed to ensuring the security of your personal data. To protect your data from unauthorized access, disclosure, alteration, or destruction, we have implemented a variety of security measures, including:

- **HTTPS Encryption:** All data transmitted between your browser and our website is encrypted using HTTPS, ensuring that your information is secure during transmission.
- **Data Encryption:** We use advanced encryption standards to protect your data at rest and in transit, ensuring that your personal information is stored securely.
- **Access Controls:** Access to your personal data is restricted to authorized personnel only, and we use role-based access controls to ensure that employees can only access data necessary for their role.
- **Secure Payment Gateways:** We use secure, PCI DSS-compliant payment gateways to process your financial transactions, ensuring that your payment information is handled safely and securely.
- **Regular Security Audits:** We conduct regular security audits and assessments to identify and address potential vulnerabilities in our systems.
- **Incident Response Plan:** We have an incident response plan in place to respond swiftly to any data breaches or security incidents, including notifying affected individuals and relevant authorities as required by law.

11. Cookies and Tracking Technologies

We use cookies and similar tracking technologies to enhance your experience on our website, analyze usage patterns, and deliver personalized content. You can manage your cookie preferences through your browser settings. For more information, please see our [Cookie Policy].

12. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or legal obligations. Any updates will be posted on our website, and we encourage you to review this policy periodically.

Cookie Policy

1. Introduction

This Cookie Policy explains how Abans Global Limited ("we," "our," or "us") uses cookies and similar technologies on our website www.abansglobal.co.uk. By continuing to use our website, you consent to the use of cookies as outlined in this policy.

2. What are Cookies?

Cookies are widely used on websites to ensure the most efficient and secure user experience possible. Cookies are small, harmless text files that are downloaded to your device's web browser when you access a website. They allow websites to recognise your device and store some information about your preferences or past actions.

Cookies usually also have an expiration date. For example, some cookies are automatically deleted when you close your browser (session cookies), while others can be stored longer on your computer, sometimes until you delete them manually (persistent cookies). This site utilises both session and persistent cookies to provide a consistent, streamlined user experience.

3. Type of Cookies:

Cookies can be first-party or third-party cookies:

First party cookies are cookies placed on your computer by our website. They are listed as "Abans Global Limited" in the "Provider"-column of the Cookie preferences

Third party cookies are cookies placed on your computer through the website but by third parties such as Google.

4. Types of Cookies We Use

We use the following types of cookies on our website:

- 1. Strictly necessary cookies** – These cookies are essential in order to enable you to move around the website and use its features, such as accessing secure areas of the website. Without these, cookies services you have asked for, like shopping baskets or e-billing, cannot be provided. Because these cookies are strictly necessary, websites do not need to ask for visitors consent to use them.
- 2. Performance cookies** – These cookies collect information in an anonymous form about how visitors use a website. They allow to recognise and count the number of visitors and to see how visitors move around the website. They also provide information as to the approximate regions that the user is visiting from.

- 3. Functionality cookies** – These cookies allow the website to remember choices visitors make (such as language or the region the visitor is in) and provide enhanced, more personal.
- 4. Targeting or advertising cookies** – These cookies allow a website and its advertisers to deliver information that is more relevant to the user and their interests. They are also used to limit the number of times a user sees an advertisement as well as help measure the effectiveness of advertising campaigns. They remember that a user has visited the website and may help in compiling their profile.

Specific Cookies We Use

- 1. Post-Click tracking cookies** – These cookies are used to report on the pages of <https://www.abansglobal.co.uk/> that have been viewed by visitors to the site who have followed links placed within email correspondence. This analysis helps us to analyse engagement with content that is viewed and therefore allows us to improve our site and our user's experience. Since these cookies are paired to individual email addresses, it will be possible for us to identify the activities of the relevant individual.
- 2. Document tracking cookies** – Some documents we send clients use cookies to track engagement with our documents. These cookies are also paired to individual email addresses and therefore make it possible for us to identify the activities of the relevant individual.

We may combine information from these specific types of cookies and technologies with information about you from any other source.

5. Consent

When you arrive on our website, a bottom-banner will appear notifying you that we use cookies. You will be deemed to have provided consent to this Policy if you click "Accept" and continue browsing our website. If you wish to withdraw your consent at any time, you can do so by altering your browser settings. If you don't, we will assume that you are happy to receive cookies from our website.

In order to opt out of Post-Click tracking cookies or Document Tracking Cookies you will need to Email support@abansglobal.co.uk. For more information about cookies we would encourage you to visit www.allaboutcookies.org and/or www.youronlinechoices.com/uk

6. Changes to This Cookie Policy

We may update this Cookie Policy from time to time to reflect changes in our practices or for other operational, legal, or regulatory reasons. Any changes will be posted on this page with an updated revision date.

If you have any questions, concerns, or requests regarding this Privacy Policy or our data practices, please contact us at:

Abans Global Limited Contact Details	
Registered Office	3rd Floor, 19 Gerrard Street, London. W1D 6JG
Email	support@abansglobal.co.uk
Phone Number	44 (0) 203 868 5803

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